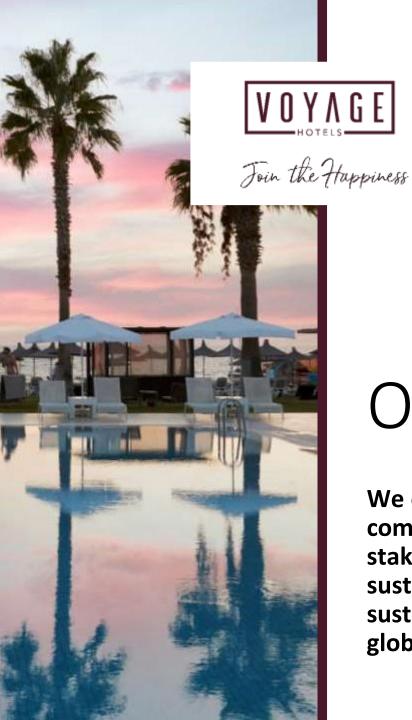


VOYAGE

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# VOYAGE TORBA AND PRIVATE HOTEL SUSTAINABILITY DEVELOPMENT REPORT

2024



### **OBJECTIVE**

We created this Sustainability Development Report in order to effectively communicate our sustainability strategy to all of our internal and external stakeholders. This guide contains information on how we understand sustainability issues, how we respond to them, and how we manage sustainability. We have included brief but comprehensive information on global trends that will shed light on our acheivments.

### TOP MANAGEMENT'S PROMISE



Dear Guests, Business Partners, and Employees,

Since our inception, Voyage Torba and Private Hotel has consistently provided an understanding of quality, high guest satisfaction, and brand awareness. We are fully committed our "sustainable world and tourism" growth targets. We have embraced renewal and development not only to keep pace with global trends, but also as a requirement for our natural growth and the genuine excitement that comes from within us to innovate and flourish.

Today, we are witnessing a process in which many new expectations have emerged in the global tourism sector, ranging from environmental concerns to business and social needs. This process demonstrates the importance of responsible and sustainable tourism, which we showcase at Voyage Torba and Private Hotel and are therefore reflected in our corporate values. We focus on effectively managing sustainability risks and ensuring sustainable growth through long-term strategies with the goal of increasing our successes day by day. We would like to express our heartfelt gratitude to our valued employees, business partners, and guests who have always trusted in our understanding of quality service which has allowed Voyage Hotels to achieve our current status.

YILMAZ ÖZTÜRK

Voyage Torba and Private Hotel's General Manager.

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#### TORBA PRIVATE

### FIVE BASIC ELEMENTS OF LIFE

The five elements, according to East Asian philosophy, represent the five most basic components of the universe. The five elements of earth, fire, water, wood, and metal are imaginative expressions of the cycles, transformations, and processes they represent. These five elements provide interpretations for the human body, physical and mental health, and harmony between nature, matter, and the universe.

The Yin and Yang theory teaches that achieving a balance in the cycle of production and consumption between the five elements allows for natural healing. As a result, maintaining balance and repairing it when it is disrupted is critical to the continuation of life.

Based on our vision of becoming the future leader of the hospitality industry, our top priority is to protect and restore the natural space where our facility is located, as well as to enable a sustainable life and business through the value-added projects we develop, in order to leave a more livable world for future generations.

**Earth** is the element that instills confidence, promotes fertility through growth and development, and represents stability and value creation,

Fire represents passion, dedication, success, and expansion,

**Water** is one of the elements with the highest adaptability representing both movement and transformation.

Trees represent life, vitality, development, and growth, and

Metal is the element that represents endurance, agility, leadership, and justice.

### SCOPE



Sustainable Development is a universal model that includes the goals that United Nations member countries hope to achieve by the end of 2030. The model's 17 defined goals include all of the goals that Voyage Torba and Private Hotel will achieve.

### THE GLOBAL GOALS For Sustainable Development





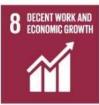
































### DEFINITIONS



**Sustainability:** Sustainability is the use of resources in an environmentally sensitive, socially just, and economically beneficial manner that meets the needs of current users without jeopardising their use by future generations.

**Sustainability Management System:** A management system (a collection of interconnected elements) for developing a sustainability policy, objectives, and processes that help to achieve these goals.

**Sustainable Tourism:** Sustainable tourism is defined as taking into account all current and future economic, social, and environmental impacts while also meeting the needs of visitors, industry, the environment, and host communities. Sustainable tourism should make the best use of environmental resources, which are fundamental to tourism development, by sustaining essential ecological processes and helping to conserve natural heritage and biodiversity, respect the sociocultural authenticity of host communities, protect their built and living cultural heritage and traditional values, contribute to intercultural understanding and tolerance, and provide favourable, long-term economic transactions.

### PRACTICE



As Voyage Torba and Private Hotel, we want sustainability to be the goal and passion of all our colleagues, not just one or a few departments. We understand that we can only achieve our sustainability objectives if different specialities collaborate.

As a result, we believe it is critical for all of our colleagues to be sustainability literate, to internalise sustainability, to use a common language when integrating sustainability issues into business strategies as Voyage Torba Private employees, and, ultimately, to contribute around a common vision, set of values, and goals.

Voyage Torba Private, where the blue of the sea and the greens of nature blend harmoniously, welcomes both families with young children and couples with our targeted special services.

Our primary goal as Voyage Torba and Private Hotel is to ensure that the report we have presented to all of our colleagues and external stakeholders is useful in creating a better future.

With its privileged services and exquisite flavours, the resort provides a dream holiday for those who enjoy spending time in nature. By combining Voyage's hospitality with the exquisite nature of Torba, it pushes the boundaries of perfect service.

### Aspects of Sustainability



#### **Economic**

To ensure long-term viability, businesses must generate economic value for themselves and their stakeholders. Businesses that do not make a profit, cannot pay their employees, cannot make regular payments to their suppliers, and cannot satisfy their customers and therefore will fail to survive. As a result, the economic dimension of sustainability is fundamentally linked to an organisation's ability to generate long-term economic value.

#### **Environmental**

Natural resources are required by businesses to produce and provide goods and services. However, natural resources are limited. The loss of natural balances have had an impact on the availability of renewable resources. Businesses should reduce resource consumption in tandem with working to mitigate other factors with negative environmental impacts.

#### **Social**

Businesses are a reflection of the society in which they operate. Enterprise development is dependent on the development of the society in which they operate. As a result, businesses should be expected to contribute to the development of society as a whole, including their own employees (education, entrepreneurship, aid, etc.), as well as working to reduce inequalities.

#### Governance

Successful and sustainable businesses should prioritise stakeholder participation in decision-making, practise transparency and accountability, be fair and consistent with their stakeholders, and maintain and build an infrastructure to ensure corporate trust.





#### Where We Are Now: Situational Assessment

This step entails conducting a situation assessment and prioritisation analysis that takes into account sustainability practices in each organisational unit, stakeholder expectations, and local and global trends. Voyage Torba Private monitors all national and international risks using the Sustainability Risk Analysis Table and creates opportunities based on identified trends.

#### Where We Want To Be: Vision

This step determines where and how the company wants to position itself in terms of sustainability issues that are prioritised for the company in the medium and long term and then presented to stakeholders. At this point, Voyage Torba Private has determined its Sustainability Focal Points and has communicated them to stakeholders using the tables on the following pages. We continue to conduct sustainability activities through the identified focal points.



MAIN FOCUS	MAJOR CONCERN	HOW IS IT DEFINED?	RELEVANT SUSTAINABLE DEVELOPMENT OBJECTIVE	
SOCIAL VALUES	Talent Management	We provide a work environment that is in line with changing trends and prioritize our employees' continuous development and learning through innovative training and practices. One of the basic requirements we have is that our performance management system be continuously improved. Within the scope of talent management, we aim to attract and retain the best talent to Voyage Torba Private, as well as to develop their existing potential and create value through the use of the most effective digital and employee-oriented Human Resources systems and processes.	4 QUALITY 8 DECENT WORK AND ECONOMIC GROWTH	
	Equity, Opportunity and Diversity	Gender equality, workplace diversity, and providing equal rights and opportunities to all employees are some of the most important factors in ensuring a successful business environment. At Voyage Torba Private, we provide equal opportunities to our employees from the start and actively leverage the power of diversity and differences moving forward.	8 DECENT WORK AND ECONOMIC GROWTH  5 GENDER EQUALITY	



MAIN FOCUS	MAJOR CONCERN	HOW IS IT DEFINED?  By prioritising the health and safety of all our	RELEVANT SUSTAINABLE DEVELOPMENT OBJECTIVE	
SOCIAL VALUES	Occupational Health and Safety	employees, we conduct all of our activities with the goal of zero occupational hazards and injuries, and we make improvements year after year to provide a safe working environment free of accidents. We focus on managing OHS risks in the most efficient and effective manner possible.	4 QUALITY B DECENT WORK AND ECONOMIC GROWTH	
	Community Investment	We have an impact on the lives of people who want to work in the tourism industry in various capacities. We encourage individuals to actively participate in cultural life in order to enable sustainable development. We promote the development of individual and social cultural freedoms in society by safeguarding material and spiritual cultural heritages, and we provide qualified training to prepare future generations for the tourism industry and to close the talent gap in a rapidly changing world.	4 QUALITY EDUCATION 10 REDUCED INEQUALITIES 17 PARTNERSHIPS FOR THE GOALS	





MAIN FOCUS	MAJOR CONCERN	HOW IS IT DEFINED?  All risks associated with the climate crisis are closely	RELEVANT SUSTAINABLE DEVELOPMENT OBJECTIVE	
ENVIRONMENTAL VALUES	Climate Change and Energy	related to the tourism industry, including at Voyage Torba Private. We intend to invest in energy systems that promote responsible resource consumption through energy and emission management, to increase sustainable energy consumption to the highest possible level, to manage energy consumption in a controlled manner, and tp increase energy efficiency, all of which will reduce our carbon emissions.	12 RESPONSIBLE CONSUMPTION AND PRODUCTION  13 CLIMATE CLEAN ENERGY	
	Water Management	Our environmental priorities include using water more efficiently in all of our activities, recycling and reusing to the greatest extent possible, and disposing of wastewater in an environmentally responsible manner.	12 RESPONSIBLE CONSUMPTION AND PRODUCTION  6 CLEAN WATER AND SANITATION	

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MAIN FOCUS	MAJOR CONCERN	HOW IS IT DEFINED?	RELEVANT SUSTAINABLE DEVELOPMENT OBJECTIVE	
ENVIRONMENTAL VALUES	Natural Resources and Waste Management	We work to reduce waste generation throughout the entire process of designing, manufacturing, and delivering products and services to customers, as well as to prevent environmental pollution by disposing of waste at its source.	12 RESPONSIBLE CONSUMPTION AND PRODUCTION  CO  13 CLIMATE ACTION	
	Biodiversity	The tourism sector in which we work has a significant impact on biodiversity. By identifying the impact areas in these sectors, we strive to reduce these effects in an effort to protect biodiversity.	14 LIFE BELOWWATER 15 LIFE ON LAND	





MAIN FOCUS	MAJOR CONCERN	HOW IS IT DEFINED?	RELEVANT SU DEVELOI OBJEC	PMENT
ECONOMICVALUES	Smart Technologies	One of the most significant transformational opportunities for digitalisation in the hospitality industry is the ability to increase flexibility by breaking down value chain barriers and enabling integration across all systems. In line with our digitalisation strategy, we are increasing our use of smart technologies.	9 INDUSTRY, INNOVATION AND INFRASTRUCTURE	12 RESPONSIBLE CONSUMPTION AND PRODUCTION
	Customer Satisfaction and Customer Orientation	Creating a customer-focused culture and meeting customer needs has become increasingly important as technology advances and customer expectations rise. As a result, we strive to provide the best service to our customers by constantly improving our offered products and services.	10 REDUCED INEQUALITIES	12 RESPONSIBLE CONSUMPTION AND PRODUCTION

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MAIN FOCUS	MAJOR CONCERN	HOW IS IT DEFINED?	RELEVANT SUSTAINABLE DEVELOPMENT OBJECTIVE
ECONOMICVALUES	Stakeholder Management	We prioritise the effective management of stakeholder requests and expectations. We incorporate stakeholder feedback into all of our processes and collaborate with them in a variety of ways. We also work to improve our communication with the public in the applicable operating areas.	17 PARTNERSHIPS FOR THE GOALS
	Ethics and Transparency	We run our company in an ethical, responsible, and transparent manner. Each year, we provide a transparent disclosure of our performance. We expect our suppliers to meet the basic requirements for good ESG performance.	PEACE, JUSTICE AND STRONG INSTITUTIONS

## 2024 Developments



The World Economic Forum's Global Risks Report 2023 identifies some of the most serious risks that we may face over the next decade. According to this report, the cost of living crisis is the greatest short-term risk, while failure to mitigate and adapt to climate change is one of the most serious long-term concerns. Geopolitical rivalries and introversion trends will increase economic constraints and exacerbate both short- and long-term risks. The Global Risks Report urges countries to collaborate in order to avoid resource competition.

### The ten most serious risks facing the Earth over the next two years:

- 1. Misnformation and disinformation
- 2. Extreme weather conditions
- 3. Interstate armed conflict
- 4. Social polarization
- 5. Cyber espionage and warfare
- 6. Pollution
- 7. Inequality
- 8. Involuntary migration or displacement
- 9. Geoeconomic conflict
- 10. Erosion of human rights and/or civil liberties

### The ten most serious risks facing Earth in the next ten years:

- 1. Extreme weather conditions
- 2. Loss of biodiversity and ecosystem collapse
- 3. Critical changes in global systems
- 4. Natural resource scarcity
- 5. Misnformation and disinformation
- 6. Negative consequences of artificial intelligence Technologies
- 7. Inequality
- 8. Social polarization
- 9. Cyber espionage and warfare
- 10.Pollution





**MAIN FOCUS** 

**MAJOR CONCERN** 

#### **HOW IS IT DEFINED?**

**RELEVANT SUSTAINABLE** 





TARGET 4.4



**INCREASE THE NUMBER OF** PEOPLE WITH **RELEVANT SKILLS FOR FUTURE MUTUALLY BENEFICIAL FINANCIAL SUCCESS** 

We understand that providing development opportunities for our employees is one of our most important responsibilities, and we believe that when our employees take advantage of these opportunities, their performance will improve and they will achieve greater success.

Foreign language bonuses are paid to our employees who pass foreign language exams held in our hotels, in addition to their monthly salaries.

Our employee exams are conducted by expert institutions. Our exam results are based on 70% speaking and 30% other skills. The tests are only available for skill levels above A1.







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**MAIN FOCUS** 

**MAJOR CONCERN** 

#### **HOW IS IT DEFINED?**

**RELEVANT SUSTAINABLE DEVELOPMENT OBJECTIVE** 







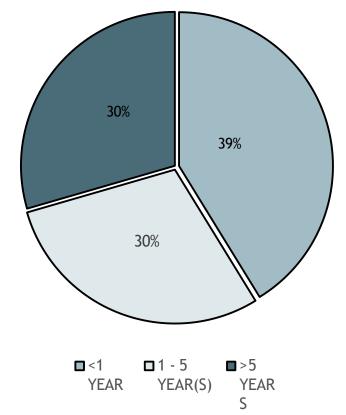




To keep up with the rapid pace of change in the world, Voyage Torba Private prioritises development in its business practices. While aiming for an innovative and entrepreneurial employee profile through the incorporation development culture into the business model, it embraces all employees and ENCOURAGE EFFECTIVE PARTNERSHIPS with an egalitarian mindset, that will not leave anyone behind by refusing to accept discrimination.

> As Voyage Torba Private, we prioritise creating a contemporary, decent, and respectful working environment that encourages participation and respects human rights. We have a transparent process in place to address employee





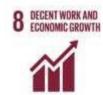
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MAIN FOCUSMAJOR CONCERNHOW IS IT DEFINED?RELEVANT SUSTAINABLEDEVELOPMENT OBJECTIVE









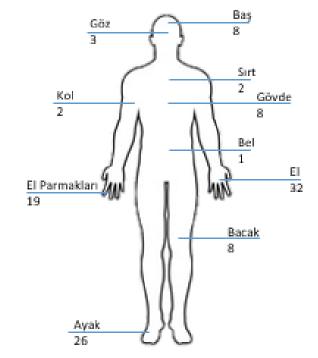
INCREASE THE NUMBER
OF PEOPLE WITH
RELEVANT SKILLS FOR
MUTUAL FINANCIAL
SU



PROTECT LABOUR RIGHTS AND PROMOTE SAFE WORKING ENVIRONMENTS Employees are the most important components to Voyage Torba Private's ability to adapt to our changing world. Employee health and safety are a top priority, and we aim for zero occupational accidents. All business practices adhere to occupational health and safety guidelines and regulations.

There were 106 accidents in 2024, with the majority of them resulting in no physical or material loss.

All activities are carried out with occupational health and safety in mind, in accordance with Voyage Torba Private's Occupational Health and Safety Policy, and within the framework of ISO 45001 Occupational Health and Safety (OHS) Management Systems.





**MAIN FOCUS** 

**MAJOR CONCERN** 

#### **HOW IS IT DEFINED?**

#### **RELEVANT SUSTAINABLE DEVELOPMENT OBJECTIVE**



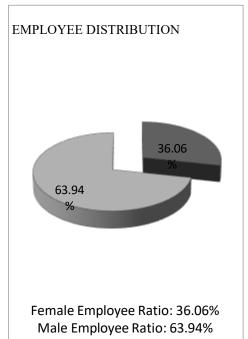


ADOPT AND STRENGTHEN POLICIES AND ENFORCE **LEGISLATION FOR GENDER EQUALITY** 

The concept of equal opportunity, which is used in both education and economics, means that all individuals have equal rights regardless of language, religion, race, or gender.

Voyage Torba Private aims to provide more opportunities for women and to the number increase of female employees, particularly through our antigender discrimination policies.

According to TUIK 2024 data, the labour force participation rate for women aged 15 and older in Türkiye is 36.8%. At Voyage Torba Private our female employment figures are higher than this average.



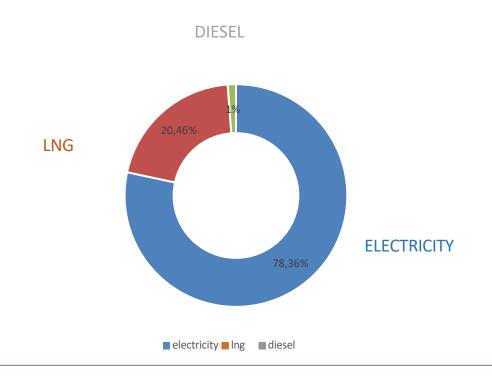


#### **ENERGY AND NATURAL RESOURCE CONSUMPTION**



Voyage Torba Private regularly monitors our energy sources and we have begun, and continue to work on, the TS EN ISO 50001 Energy Management System for Efficient Management of Energy. The Energy Type Distribution Table has been created and monitored in terms of energy sources.







TORBA PRIVATE

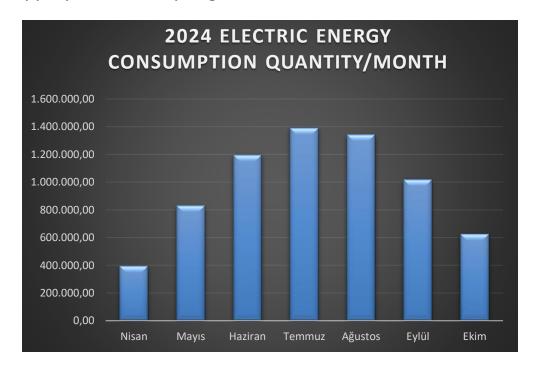
#### **ENERGY AND NATURAL RESOURCE CONSUMPTION**

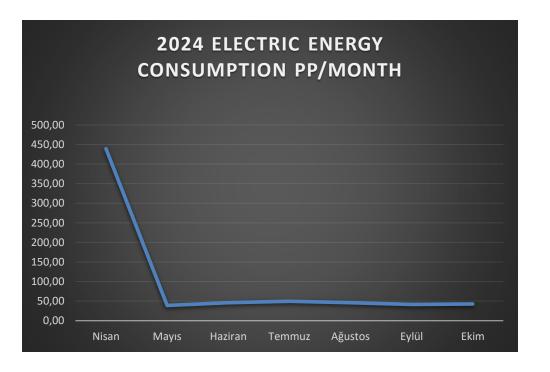
In terms of regulating our energy consumption, we keep up with the latest technologies and prefer energy-

efficient equipment whenever possible. We strive to keep our electricity consumption to the most appropriate levels per guest.



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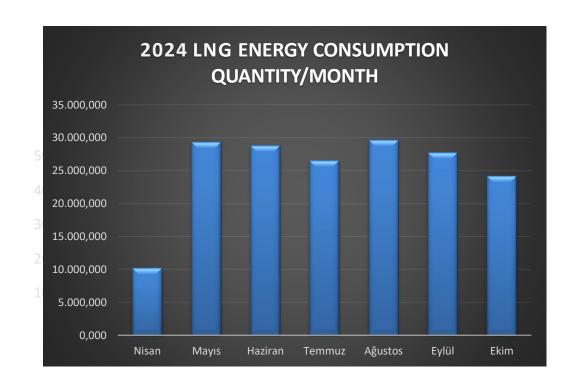


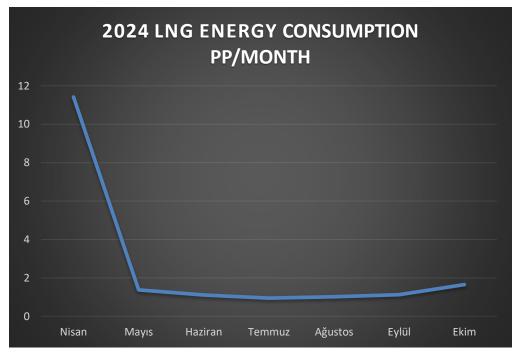
### **ENERGY AND NATURAL RESOURCE CONSUMPTION (LNG)**



We choose the most efficient equipment for use in areas where LNG is consumed intensively, and we ensure regular maintenance to keep LNG consumption under control.









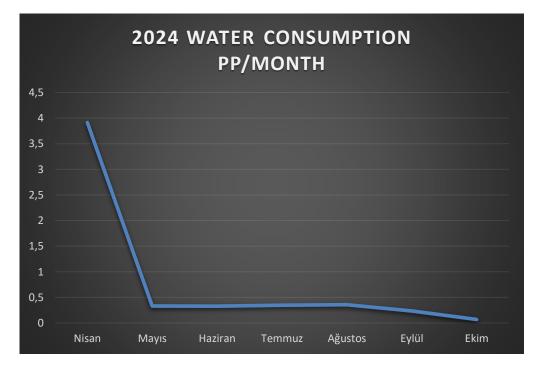
### **ENERGY AND NATURAL RESOURCE CONSUMPTION (WATER)**



We use water-saving equipment to reduce overall water consumption while maintaining high standards of health, hygiene, and guest satisfaction. We display informative warnings about water conservation in our guest rooms and hold employee trainings.









#### **CARBON FOOTPRINT**

13 CLIMATE ACTION

A carbon footprint is a measure of the environmental damage caused by human activities in terms of greenhouse gas emissions, which are measured in units of carbon dioxide. To leave a more livable world for future generations, we track our carbon footprint and set annual reduction goals.





In the evaluation we made for 2024 at our facility our Total Carbon Footprint of the Facility was determined to

be: 4318.30 tCO2e

with a carbon footprint per person: 12.89 kg

 $CO_2e$ 





#### **GOOD HEALTH AND WELLBEING**



One of the sub-targets under the main heading of health and quality of life, and one of the UN Global Development Goals of the WHO Framework Convention, is Tobacco Control. Our facility demonstrates necessary sensitivity to this goal through the implementation of smoking areas.







IMPLEMENT THE WHO
FRAMEWORK CONVENTION ON
TOBACCO CONTROL



#### **BIODIVERSITY**



Voyage Torba Private supports the work organised by Bodrum Municipality for the protection of biodiversity and natural habitats. We especially focus on the protection of *Sea Lilies on on* the coast of Çatal Island, which is a natural habitat of this endangered species and we have performed studies on protecting them.









PROTECT BIODIVERSITY AND NATURAL HABITA

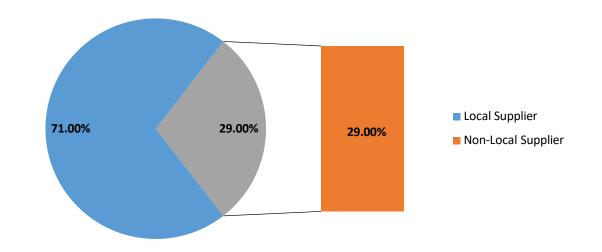


#### **SUPPLY CHAIN MANAGEMENT**



Voyage Torba Private place a high value on supply chain management. Under the umbrella of Supply Chain Management, we adopt the principles of efficient purchasing, local purchasing, and environmentally friendly purchasing, and strive to incorporate these principles as much as possible into all of our services and product purchases.







#### **CHILDREN**

4 QUALITY EDUCATION

As Voyage Torba and Private Hotel, we place a high value on the youngest guests who come to stay. In addition to the fun activities we provide for children, we also organise various workshops on sustainability issues to create and raise awareness among our young visitors through qualified education that is based on







EDUCATION FOR SUSTAINABLE
DEVELOPMENT AND GLOBAL CITIZENSHIP

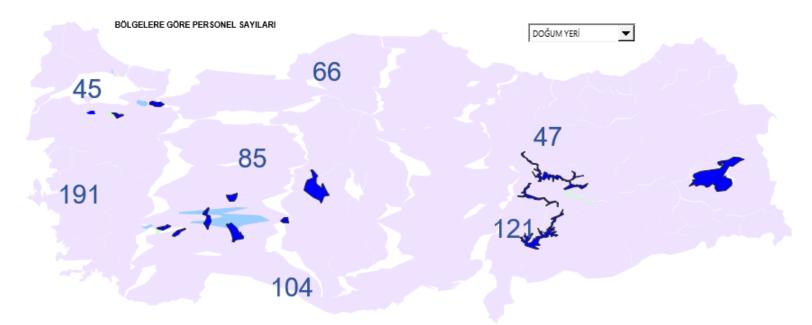


### **EQUAL OPPORTUNITY**



When selecting employees, we consider applications from all regions of the country. Voyage Torba Private, which operates on the principle of providing opportunities to everyone who wants to work in the accommodation industry, is committed to eliminating discrimination in all of its activities.





PERSONEL BÖLGE HARİTASI

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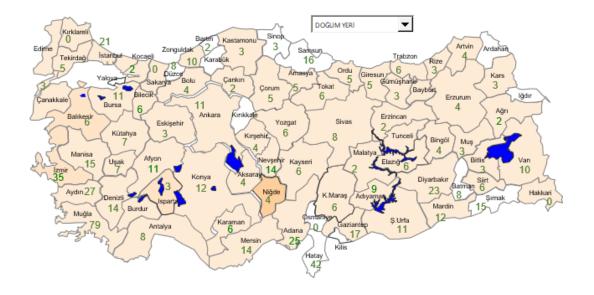


### LOCAL DEVELOPMENT, SUPPORT FOR LOCAL COMMUNITY



Voyage Torba Private is a leader in the development of the region in which we operate. When hiring, our company prioritises local residents in order to create jobs for the community. It selects its employees in a systematic manner from the immediate neighbourhood moving outwards, and it fulfils its responsibilities in accordance with United Nations Development Goals.





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Don't forget to check out our website's sustainability section to learn more about our neighborhood's tangible cultural heritage.

https://www.voyagehotel.com/tr/voyage-torba

Let's work together today to leave a better world for tomorrow.